

HUNTER HOLDERFIELD

AUTOMATION / PROJECT ENGINEER

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Overland Park, KS, USA

PROFESSIONAL OVERVIEW

Dynamic and results-driven Automation Engineer with a passion for automating business processes and maximizing return on investments. Strong background in technical software systems, real-time critical thinking, and process optimization. Adept at delivering exceptional customer service while improving operational efficiencies.

WORK EXPERIENCE

Automation Engineer

Innovative Automations, Overland Park, KS | January 2025 - Present

- Identified and assessed business processes for automation opportunities, optimizing efficiency and cost savings.
- Developed Robotic Process Automation (RPA) bots using UI Path to streamline manual application tasks.
- Created API-driven automation solutions using REWST to enhance application interoperability.
- Designed and deployed proof-of-concept and production-ready automation bots leveraging RPA and API fundamentals.
- Provided ongoing maintenance and break-fix support for deployed automation solutions.
- Collaborated with the Lead Automation Engineer to ensure consistency and compatibility across enterprise-wide automation initiatives.

Project Engineer

DaZZee I.T. Services, Branson, MO | June 2023 – January 2025

- Led the migration of on-premise Active Directory networks to Office 365, improving scalability and operational efficiency.
- Designed and implemented Incident Response Plans, including Business Email Compromise, Disaster Recovery, and Ransomware mitigation strategies.
- Secured thousands of user accounts by deploying Multi-Factor Authentication (Duo, Microsoft MFA) in compliance with industry security standards.
- Implementation and troubleshooting of enterprise-grade IT infrastructure, including Cisco, Dell, HPE, Meraki, Nimble, QNAP, Sophos, and Switchvox systems, supporting over 44 clients.

Tech Admin

DaZZee I.T. Services, Branson, MO | April 2021- June 2023

- Managed the initial triage of service tickets, prioritizing issues based on customer impact and service-level agreements (SLAs).
- Resolved technical issues efficiently while ensuring minimal downtime for end users.
- Identified recurring IT challenges and proposed long-term solutions to improve system stability.
- Provided after-hours support to maintain seamless business operations.

EDUCATION

Computer Information Technology (AAS)
Ozark Technical Community College
(OTC)

TECHNICAL SKILLS

- Microsoft – Azure/ Entra ID
- Amazon – EC2/ Direct Connect
- S2S VPN Protocols (L2TP, IPsec, IKEv2, SSTP)
- TCP/ IP, DNS, DHCP
- Jinja, Java, Python, and Visual Basic Scripting Experience

CERTIFICATIONS

Automation Developer Associate
UI Path
2025

Automation Explorer
UI Path
2024

Automation Practitioner
Rewst
2024

CompTIA
A+
2022